

Steriline S.r.l. aims to best serve the global pharmaceutical industry by ensuring constant attention to the quality of the products and services provided.

To fully accomplish this mission, the company is organised by process and is focused on customer satisfaction and continuous improvement.

In keeping with these principles, the objectives pursued affect everyone involved in the company's processes and are laid out in a set of fundamental aims:

- To be recognised, overall, as a modern, high-quality company; a point of reference in the pharmaceutical market.
- To provide clients with advanced, reliable and cost-effective systems that comply with every applicable regulation and are delivered in line with customer requests.
- To ensure effective and efficient support and after-sales services, reducing customer response times; in North America this is possible thanks to the operational support from the new Steriline facility in Florida.
- To research, test and validate, through the Research and Development team, innovative, landmark solutions in the industry.
- To promote product standardisation through normalising project designs, parts and components and operational functions.
- To improve and update our technical personnel's knowledge of machinery through specific training programmes covering both the theory and the practical aspects.
- To appropriately test products before they are shipped in order to verify their conformity to the customer's specific requirements, as well as to every applicable regulation, and to ensure they function correctly.
- To provide a safe, secure, modern working environment, based on meritocracy, in which the company's values are known and shared by every member of staff.
- To establish partnerships with suppliers and other stakeholders in order to work together towards the constant improvement of both parties.

Como, 16 May 2019



Chief Executive Officer
Gerardo Fumagalli