	<b>QUALITY POLICY</b>	<b>PQ.01</b>
		<b>Rev. 07</b>

**Steriline S.r.l.** aims to best serve the global pharmaceutical industry, paying continuous and constant attention to the quality of its products and services.

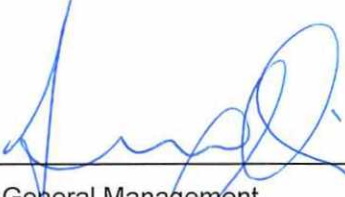
To fully achieve this mission, its Corporate Quality System is designed to manage the company by processes, putting customer satisfaction first.

In accordance with these principles, the resources concerned are involved in the Company's processes and are oriented towards continuous improvement.

Specifically, Steriline strives:

- To be recognised as a modern, innovative, quality structure and as a reference point for the pharmaceutical industry.
- To provide its customers with product lines and machinery complying with current, advanced, reliable and innovative standards at an appropriate cost and with the required delivery times.
- To foster product standardization by normalising project drawings, bills of materials and operational functions.
- To study, test and validate, through the Company's Research and Development area, innovative key solutions in the industry.
- To ensure a customer-focused system, checking customer satisfaction at least annually using questionnaires on Steriline products and services.
- To ensure effective and efficient after-sales and support services, optimising response and intervention times for all customers.
- To improve and update all staff members' familiarity with its machinery, providing specific theoretical and practical training.
- To duly test its products before shipment to ensure their compliance with the specifications requested by customers, current regulations as well as their correct functionality.
- To establish a partnership with suppliers and other stakeholders with the aim of cooperating for the constant improvement of both parties.
- To offer a safe, serene, modern and meritocratic work environment in which the Company's values are communicated and shared with all staff.
- To pay attention to workers' well-being and professional satisfaction, offering them opportunities for growth.
- To monitor occupational safety and ensure compliance with national and international safety regulations, through the continuous training of its staff and the detailed analysis of all activities and their related risks.

Como, 20 December 2023

  
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 General Management  
 Mr Gerardo Fumagalli

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