	INTEGRATED COMPANY POLICY	PQ.01
		Rev. 08

Steriline S.r.l. is a European company specializing in the production of complete lines for the aseptic processing of injectable products and supplies pharmaceutical companies worldwide.

Steriline considers **Quality and Environmental Protection** to be strategic factors for success and competitiveness in the market. In particular, with this INTEGRATED COMPANY POLICY document, the Management defines its commitment to pursuing maximum customer satisfaction and continuous improvement of its performance, including in the environmental field, operating in accordance with the Quality Management System (ISO 9001:2015) and Environmental Management System (ISO 14001:2015).

To this end, it pursues the following objectives:

Customer Satisfaction

We place the customer at the center of our activities, understanding their explicit and implicit needs to provide products and services that exceed their expectations in terms of compliance, reliability and punctuality.

To achieve this result, we ask our customers to evaluate our performance through specific questionnaires and to suggest any improvements to our products and services.

Compliance with technical standards

Ensure full compliance with contractual requirements and mandatory regulations applicable to the sector (2006/42/EC Machinery Directive and European and American Good Manufacturing Practices).

Continuous improvement

Constantly monitoring our processes to optimize efficiency, reduce waste, prevent non-compliance and improve business performance through the data analysis and the adoption of corrective and preventive actions.

Human Resource development

Promoting the competence, awareness and involvement of all staff through continuous education, training and the creation of a safe and stimulating work environment.

Risk-based approach

Systematically analyze the business environment to identify and manage risks and opportunities that may affect product compliance and customer satisfaction.

Partnerships with Suppliers

Select and collaborate with qualified suppliers, establishing partnerships aimed at guaranteeing the quality of raw materials and services and promoting shared improvement throughout the supply chain, including in the areas of health and safety at work and environmental protection.

Technological innovation

Investing in cutting-edge technologies and equipment to improve the quality of production processes and maintain a high level of competitiveness.

Care for the environment

Commitment to reducing consumption (e.g. energy and water consumption) and pollution as much as possible and educating employees working in production areas to choose options with less impact on the ecosystem.

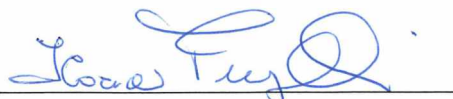
Health, Safety and Environment

Overseeing the issue of workplace safety for employees and ensuring compliance with national and international safety regulations. Paying particular attention to the environment (emissions, waste management, energy savings) through a continuous, updated and shared corporate sustainability plan.

Compliance with mandatory regulations

Compliance with regulatory and legal obligations, with particular attention to environmental protection and health and safety for workers.

Como, 9th December 2025



Chief Executive Officer

Ilaria Fumagalli

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